

Newcastle Place complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Newcastle Place** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Newcastle Place:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Leah Miller, the Director of Human Resources.

If you believe that **Newcastle Place** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Leah Miller, Director of Human Resources, 12600 N. Port Washington Road Mequon, WI 53092. 262-387-8800. You can file a grievance in person or by mail, fax, or email.

If you need help filing a grievance, Leah Miller, the Director of **Human Resources** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak [insert language], language assistance services, free of charge, are available to you. Call 1-262-387-8800 (TTY: 1-262-387-8800).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-262-387-8800 (TTY: 1-262-387-8800).

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-262-387-8800 (TTY: 1-262-387-8800).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-262-387-8800 (TTY: 1-262-387-8800).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-262-387-8800 (ATS : 1-262-387-8800).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-262-387-8800 (TTY : 1-262-387-8800)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-262-387-8800 (TTY: 1-262-387-8800).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-262-387-8800 (телетайп: 1-262-387-8800).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-262-387-8800 (TTY: 1-262-387-8800).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-262-387-8800 (TTY: 1-262-387-8800)번으로 전화해 주십시오.

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-262-387-8800 (TTY: 1-262-387-8800).

م ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1 هاتف الصم والبكم (262-387-8800).

ध्यान दऱु: यऱुद आप ढुहदी बोलते ह ढुतो आपके िलए मुफ्त मऱु भाषा सहायता सेवऱुं उपलब्ध ह। 1-262-387-8800 (TTY: 1-262-387-8800) पर कॉल करऱु।

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-262-387-8800 (TTY: 1-262-387-8800).

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-262-387-8800 (TTY: 1-262-387-8800).

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-262-387-8800 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-262-387-8800).